

## CheckVideo Release Notes 2/12/18

### History Replaces Events on the Navigation Bar

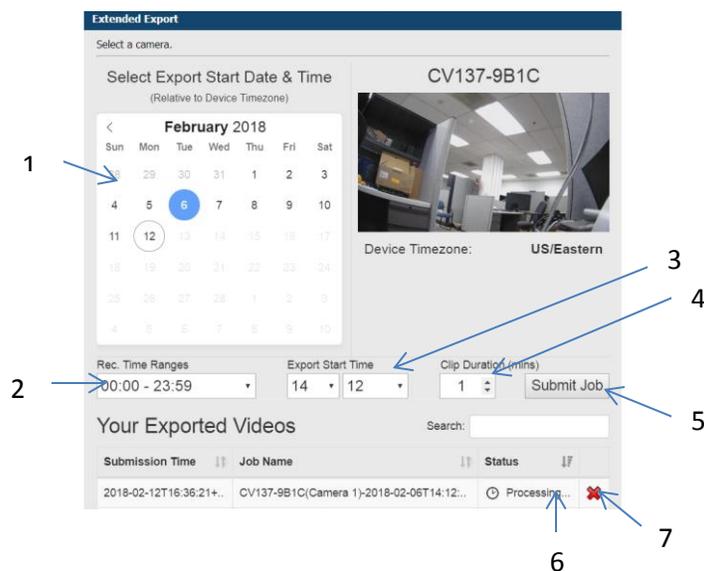
The Events tab on the Navigation bar has been renamed. View All Events and View Events Schedule are now found under the History heading. Additionally, DVR Export has moved from the Video Playback window to its own page. The Export tab will still appear in the Video Playback window but you will be reminded where to go to access Export. Additional details appear below.

### DVR Extended Export

DVR Export has been moved to its own page. Just go to History>DVR Extended Export. This new Export feature eliminates the need for port forwarding. It also allows the user to export up to 60 minutes of video at a time.

From History>DVR Extended Export, you will be prompted to select a camera from the System Map on the left side of the page. The portal will then load valid date/time ranges with DVR video. Note that this video is coming from the camera or recorder on site, not from the cloud so this could take up to 30 seconds.

Once date/time ranges have been loaded, you will see the page below. A thumbnail image from the camera will be visible on the right, along with the camera name.



1. Select the date for which you'd like to export video from the calendar. Dates that are grayed out do not have video recorded.
2. Once the date has been selected, pick a valid time range. Note that while in most cases video is recorded 24x7, there may be gaps owing to network connectivity, power loss, etc.
3. Select the Export hour and minute. This is in 24 hour format so be sure to pick the correct hour. This is the start time for video to be exported.
4. Select a clip duration. The duration will determine the end-time for export. For example, to export video from 2:12 pm to 2:22 pm, choose 10 minutes as the Clip Duration. Durations up to an hour are available.
5. Once you are ready to export video, Click the "Submit Job" button to schedule an export job. The job will appear on the list of Exported Videos at the bottom of the page.
6. The job will display a status of "Processing". Jobs can take between 1 minute to an hour depending on the length of export and the Internet bandwidth available to the camera. Once the export job is complete, "Processing" will be replaced with "Download". Clicking the Download link will allow you to download and save the exported video clip to your computer.
7. You can have at most ten exported clips available for download at any time. In order to export additional video, you must delete a previously exported clip. This can be done by clicking the X button in that row. Make sure you have downloaded this video clip before you delete it.