CheckVideo App: Push Notification to your Mobile Phone

Customers sending video alerts to their mobile devices may have experienced delivery delays caused by their cellular providers. To eliminate this delay, Subscribe to Notifications via the CheckVideo App. First update the CheckVideo app. If you are an iOS user, go to the app store to update the CheckVideo app. Android users should update automatically to the latest version.

To enable Push Notifications, via a computer, log in to the CheckVideo portal (portal.checkvideo.net). Navigate to Devices>Configure a Device. Within Select Notification Methods, change your Notification Method to Push: Text. If you do not have the Configure Device page available, you must contact your CheckVideo service provider to update this field for you.
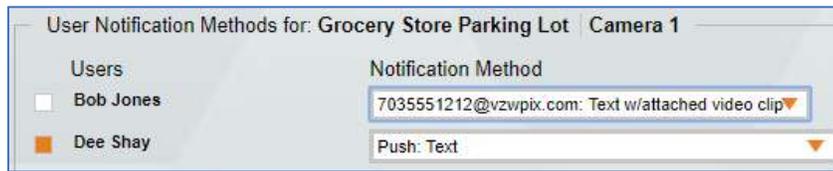
Next access the CheckVideo app on your mobile device. If you are already logged in to the app, you may be required to logout and log back in to see Notifications and Profile options at the bottom of the screen:

Select Profile and enable Push Notifications by moving the select button to the right. You may be asked to allow Push Notifications via your phone settings. You can disable Push Notifications from the app's Profile page at any time.
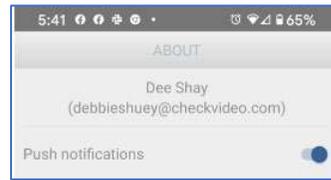
Once subscribed to Push Notifications, alerts will appear on your phone as they occur (left). If you access these notifications from the mobile app, they will look slightly different (right). Your notifications will display in the CheckVideo app for 24 hours.