



CheckVideo Customers Release August 3, 2020

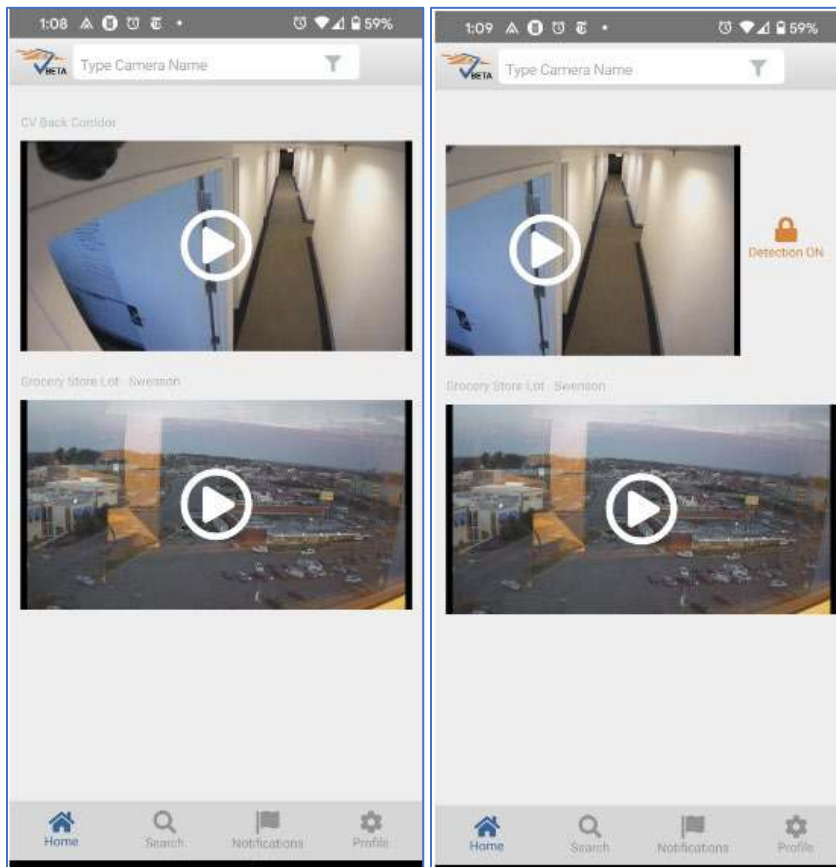
Mobile App Enhancements

The CheckVideo app was updated to support two new features:

- Arm/Disarm
- Close Contact/Contact Tracing

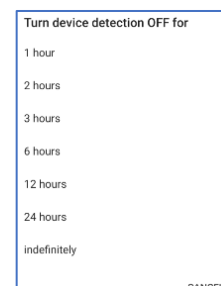
Arm/Disarm:

Did you know that you can temporarily stop your notifications from your mobile phone? On the Home page, swipe left on the camera's last event to display the Detection Status. In the image below, it is defaulted On.



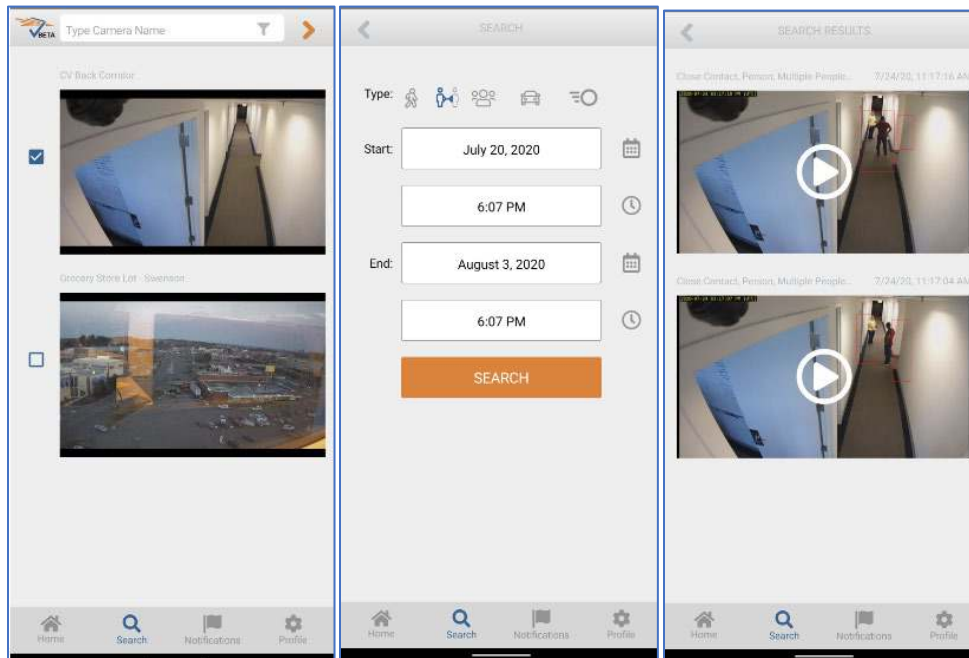
Clicking the Detection On image will toggle to Detection Off but not before requiring you to select how long you wish to disable event detection. The CheckVideo portal will reflect that detection has been turned off for the camera.

Before using this feature, make sure to set your device for a 24/7 schedule on the Configure Device page.





Close Contact/Contact Tracing: Just like the CheckVideo portal's Search Events page, the CheckVideo mobile app allows you to search by the new Contact Tracing event types. Click Search, choose your camera and tap the > button at the top of the page. Next pick from the icons (Person, Close Contact, Multiple People, Vehicle, Motion), select the Start/End Date/Time and begin your search.



Coming Soon: Improvements to Swap Device

You may notice that the Swap Device option is not available on the navigation bar under Devices. Never fear! We are making big changes that will make it easy to replace one device with another. Look for more information with our next release.