



CheckVideo Release Notes for July 28, 2021

The CheckVideo portal was upgraded on July 28th. As part of this release, firmware was pushed on July 29th to all CV182's, ExpressHD and CV4IP-8T/12T gateways. Below is a summary of key updates:

Audio Talk Down Now Enabled on CV138 and CV169 Cameras – Customers can now use inexpensive, amplified speakers connected to their CV138 and CV169 cameras to generate talk down services. This feature requires the CheckVideo Audio service which has a nominal monthly fee. When the service is added, the Portal will send a configuration to the camera. Please reach out to your CheckVideo sales representative for additional information.


Rotate CV182 in Wall Mode – You can now use the portal to digitally rotation the CV182. This is available on the Configure Device>Configure Events. Note: This change requires a Firmware update to the camera. Firmware updates were pushed to all active CV182's on July 29th. (CHEC-6454/6460)

ExpressHD I/O Fixed – With this release, the digital input/output contacts have been fixed on the ExpressHD. Note: The device will require a firmware update which CheckVideo push to all active devices on 7/29. (PP-68)

The Camera Validation Tool for the IP Gateway Has Been Updated – If you haven't used the camera validation tool to confirm that your 3rd party cameras will work with the CV4IP, please give it a try. The tool can be downloaded at www.checkvideo.com/support. On this page, you will also find a user guide for the tool.

Dashboard Live Tour Improvements – When using the Live Tour feature available via the Dashboard in Monitoring mode, you will now be able to select from durations of 5, 10, 15, 30 or 60 seconds. This duration is how frequently one of the cameras will be replaced in the Grid.

When Tour is selected, all Tiles will be filled with available cameras rather than filling the Grid one camera at a time. If the Grid has more cameras than Tiles available, 1 camera will be replaced at a time starting in the upper left corner and moving down the left-most column before moving to the top of the next column to the right. When all Tiles have been replaced, the rotation will start again with the Tile in the upper left corner. (CHEC-6373/6269)

Dashboard: DVR Now Available in Full Screen – When clicking the  icon in the bottom left corner of the Video Player, the Video Player will expand to fit the size of your screen. With this release, DVR functionality is now available when in Full Screen mode. To leave Full Screen mode, either click the ESC button on your keyboard or use your mouse to click the Full Screen icon.

CV4IP No Video System Events – With this release, the CV4IP-8T and CV4IP-12T will begin reporting a No Video system event when video from one or more of the associated cameras stops streaming to the Gateway. This feature was already available on earlier Gateway models. In most instances, this error will be caused by power loss to the camera or network issues. Note: if the Camera does not have an Event Schedule on the Portal's Configure Device page, the No Video system event will not appear on the Dashboard or Search Events pages. (PP-69)

Test Button within Configure Device>Central Station Notifications Now Generates Person Events – One of the Central Station software providers integrated with CheckVideo does NOT support Motion events. With this



release, the test event has been renamed Person from Motion. This ensures that the Central Station can now send test clips to their I-ViewNow Receiver to confirm that the connection is set up correctly. (CHEC-6360)

Covid-19 Contact Analytics Removed – Effective with this release, Close Contact and Multiple People detection will be removed. Those events generated prior to the release and stored in the Portal will remain until they are purged based upon the Storage limits within your account. If you are still seeing new Multiple People events, go to the Configure Device page and click the Submit button. The act of re-saving the configuration will stop the event generation. (CHEC-6439/6440/6441)

Customer EULA Revised – The Customer Terms of Use were updated to reflect the hardware warranty extension from one year to two years. This warranty extension was effective for sales as of 1/1/20. (CHEC-6437)

Configure Device: CS Poor/No Video Alerts Defaulted to Off – For new devices configured for Central Station notifications, the *default* selection for sending Poor Video and No Video alerts is Off. This change has no impact on existing devices already configured to send alerts to a Central Station. (CHEC-6345)